



Rajah Serfoji Government College(A)Thanjavur-5

MINUTES OF THE MEETING OF STUDENTS GRIEVANCE REDRESSAL COMMITTEE 2019-2020

ANNEXURE-1

1.	GRIEVANCE REDRESSAL MEASURES and Details of Co-Ordinators of Committee	Committee details : Chairman: Dr.V.Senthamil Selvi,M.Sc,M.Phil,Ph.D PRINCIPAL Co Ordinator: For Boys; Prof.R.Govindarajan, Head &Associate Prof of Dept of History For Girls : Dr.C.Sunitha, Head &Associate Prof of Economics
2.	No of Grievances reported	6
3.	Action taken	6
4	Grievances Represented	Action Taken
a)	Safe Drinking water	a)New R-O machines were installed in almost each block and old machines were get serviced.
b)	Water facility for students toilets	b)broken pipes got replaced. Iron buckets in the place of plastic buckets. Extra supervision for cleanliness was arranged.
c)	Some big class rooms need extra lighting facility during rainy time	c)problems were fixed with the help of PWD through Building committee and extra tube lights were fixed.
d)	Vehicle shed	d) some more extra place was arranged as per students growing needs. Apart from this, separate places for Boys and Girls were allotted for avoiding waiting time during rush hours
e)	Napkin Vending machine	e) Power supply and repair was corrected and again come to full utility.
f)	Xerox facility	f) Xerox facilities at minimal cost was also arranged for the welfare of students.
g)	Grievance Redressal Meeting	Grievance redressal Meeting was conducted on
5	Details of Conduct of committee meetings and Minutes there of	Grievance Redressal Meeting was conducted on 22-07-2019 with 2 sessions at College Auditorium,Rsgc,Thanjavur-5. First session of the meeting was started at 10.30 am along with Heads of the Department and Grievance Redressal Committee Members. The meeting was Headed by Principal of our college and in her Presidential address she educated the importance of documenting the grievances infront of the committee. She further explained the audience about different

	<p>ways to raise complaints to competent authorities (through complaint box, phone calls and email). Each one Student representatives were elected for Arts and Science Stream for 2019-2020.</p> <p>Second Session started at 12.30 and all the Boys students of both Arts and Science Stream were addressed by the Co-Ordinator Dr.R.Govindaraj, Head Department of History . He further clarified the doubts of students and enrich the students regarding allotment free Hostel facilities and procedures for applying free Bus pass .</p> <p>The meeting continued with both boys and girls by other coordinator Dr.C.Sunitha who elaborate the procedures to apply free acadmic scholarships from State Government and Central Government. Students were thus instructed about How to register their grievances. Student Representative Mr.AjithKumar extended vote of thanks.</p> <p>(Photos are attached as Annexure)</p>
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